

NEW YORK



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The New York State Office of Children and Family Services funds and administers a statewide network of family strengthening and support programs, including Family Resource Centers (FRCs) and Family Opportunity Centers (FOCs). These programs are embedded in communities and work closely with families, local departments of social services, and other organizations serving families.

New York City's Administration for Children's Services developed Family Enrichment Centers and as of March 2024, 12 are open to the public and have another 17 committed to be opened by June 30, 2025.

At a Glance

- Year founded: 1996
- Year joined NFSN: 2017
- Network type: Public Funder-Coordinated

Network Functions

- Connecting Members
- Training/technical assistance
- Securing/raising funds that are distributed to Members
- Marketing/public awareness activities
- Shared data management system

Highlights

- Programs were successful in providing services for and collecting data on 3,097 adults and 2,658 children during the year.
- In 2023, programs began directly addressing families concrete needs including but not limited to food, clothing, housing, utilities, and transportation.
- Programs continue to connect families to other resources such as the Home Energy Assistance Program, the Supplemental Nutrition Assistance Program, Medicaid, and other service providers as needed.
- As the families' basic needs were met, the programs were able to shift attention to building capacity in other protective factors.
- Programs continued to meet families where they're at by utilizing in-person and virtual services as needed to insure for participant health and safety, and their preferences.
- New York City is in the midst of a citywide expansion of Family Enrichment Centers.
- In July 2023, 8 FEC were awarded a contract and will open their FEC during the summer of 2024, bringing the total to 20 FECs.

Standards of Quality Implementation



STANDARDS TRAINERS

6

CERTIFICATION TRAININGS

29

CERTIFIED INDIVIDUALS

589

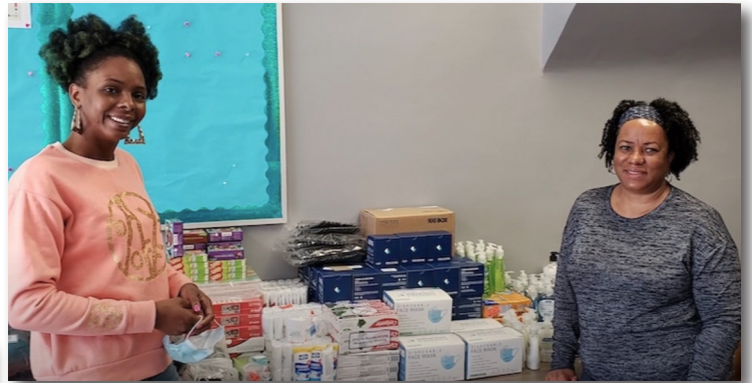
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Members

- Number of Members: 56
- Types of Members:
 - 30 Community-based FRCs
 - 6 School-based FRCs
 - 20 Non-FRC Family Support Programs
- Individuals served: New York State FRCs - 3,097 adults, 2,658 children
- Funding: \$20.73M (\$4.73M through the State and \$16.5M through New York City)
- Federal funding
 - Community-Based Child Abuse Prevention (CBCAP)
- State funding
 - NYS William B Hoyt Memorial Children and Family Trust Fund
- City Government

Member Service Areas

- Parenting Support
- Access to Resources
- Concrete Support
- Child Development Activities
- Parent Leadership Development
- Community Strengthening Activities
- Other: Overcome barriers to accessing Mental Health and Substance Use Disorder Services



Outcomes

- For Family Resource Centers across the state, the Protective Factors Instrument (PFI) is used to evaluate outcomes for participants using a pre/post-test evaluation design. Families demonstrated improvement in family resiliency (10.3%), social support (7.7%), concrete support (7.5%), and nurturing and attachment (4.4%).
- Participants reported increases in their access to resources.

